

**New for 2017**Improvement  
Academy**Become a national Q: applications open 9th March 2017**

The Health Foundation's **Q initiative** is a connected community working together to improve health and care across the UK. Q is designed to support busy people with their current improvement work, on-going development and promote their visibility as a leader of improvement. Q is not a taught programme but a network of support. The Improvement Academy will be *recruiting the next wave of Yorkshire Qs* on behalf of the Health Foundation. We want to encourage all our existing Y&H Improvement Fellows to consider becoming a Q. To find out more about **becoming a Q** or an Improvement Fellow or both, please contact **Alison Lovatt** or **Clare Ashby**.



*A connected community working together to improve health and care quality across the UK*

The application window starts on **9th March 2017**. Register **here** to be kept up to date and be reminded when the opportunity to apply in Yorkshire and Humber region opens. More information about Q can be found **here** or read Clare Ashby's **blog** about being a Q.

**Introducing our Patient Experience Project**

We are working with the Yorkshire Quality & Safety Research team, to design, test and evaluate an improvement toolkit to help staff make sense of the variety of patient

**Our Patient Feedback**

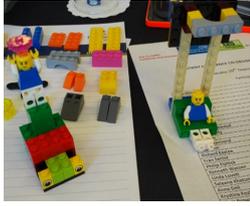
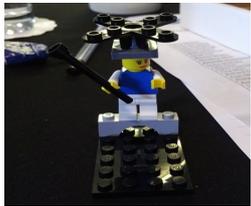
A toolkit for understanding, using and celebrating information on patient experience

experience feedback they receive. Staff from Leeds, Bradford and Harrogate have helped co-design the toolkit along with patient representatives and designers.

The hospital teams will be supported to use and refine the toolkit further over the next 12 months.

Workshop participants were asked to express their ideas about patient experience feedback using a technique called 'Lego Serious Play'.

If you would like to find out more, contact **Claire Marsh**.



Photos from 'Lego Serious Play' workshop

**New £3 million Patient Safety Transitional Research Centre for Yorkshire**

We are delighted that the Department of Health have announced that the National Institute for Health Research has provided £17million for Patient Safety Transitional Research Centres, As a part of this funding, the University of Leeds and Bradford Teaching Hospitals have received £3 million funding over 5 years to pull ideas from basic research in ways to improve patient safety. Congratulations to the Yorkshire Quality & Safety Research team! To read more about this, click **here**.

**New manual series: Patient and Public Involvement**

YOSR  
IA  
Patient & Public Involvement (PPI)  
in improving quality & safety in  
health care



A day-by-day planning template for  
improvement specialists & researchers

We have produced 3 brief manuals to help staff in the Improvement Academy to support patient and public involvement (PPI) in the improvement work we do. We have uploaded these onto our website for people in other organisations to use as guides for their own procedures if they wish. Click on the links below to download the manuals: **(1) Planning for PPI projects** **(2) Working with our patient panel** **(3) Budgeting and reimbursement**.

Contact **Claire Marsh** for more details. We'd also love to receive any feedback on the manuals.

**The Improvement Academy joins Facebook!**

After hitting over 2000 followers on our Twitter page, The Improvement Academy has officially created a **Facebook page**. Please Like, Follow and Share our page to be updated by us with new resources, events and developments in our programmes via Facebook. If there is anything in particular you'd like us to post on the page, please message us or write to us on our page. Thank you for your continuing support and for helping us grow! #WatchThisSpace

**In the news**

Dr Mike Durkin, NHS National Director of Patient Safety at NHS Improvement and some colleagues visited the AHSN on 12<sup>th</sup> January 2017 to learn about the progress of our Patient Safety Collaborative. Key tools and stories from our work on safety priorities in the region were discussed along with how **Yorkshire Safety Huddles** will form part of the national PSC spread plans. It was a lively and productive meeting and we are looking forward to more collaboration with NHS Improvement in the future, including the new national Maternity Collaborative.

For further information please contact Shahima Begum / Team Administrator

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