Patient Safety Collaborative Update

Over the past year we have met with around 190 staff from across hospitals, community services, mental health, ambulance service and clinical commissioning groups in the region. We have focussed on agreeing key priorities, which now include Falls, Acute Kidney Injury, Physical Health in Mental Health and Medicines Safety, and sharing new evidence based ideas with examples in practice.

The Patient Safety Collaborative supports our local organisations in four ways: improved networking, developing tools for quality improvement, culture change and continued identification and focus on patient safety priorities. We have a variety of evidence based tools available on our website, including the ABC toolkit for behavioural change, co creating networks community, contributory factors framework and culture survey tools. Please contact Mel Johnson, Patient Safety Collaborative Programme Manager, if you would like to learn more about the Patient Safety Collaborative, or any items or events in this newsletter.

Safer Medicines Dispensing

The Improvement Academy team has successfully delivered a Training and Action for Patient Safety programme for a group of community pharmacies, focusing on safe dispensing of medications. Demonstrable improvements reducing errors in the dispensing process included redesigning the dispensary to minimise the risk of prescriptions and medicines being mixed up.

“All in all, it has been a valuable training experience, the skills we have been introduced to can be carried over to any situation “ said James Denning at Well Pharmacy, St Luke’s.

The Improvement Academy are now developing tools for use at scale. Contact Tony Jamieson for more information and read Tony’s blog here.

Patient Safety Events coming up ….book now!

Moving forward into 2016

Throughout 2016 we will continue to provide events on key patient safety priorities across the whole pathway of care, from primary into secondary care, and for common safety issues that occur whatever the care setting, enabling better shared learning and exploring potential new ways of working.

Events being planned for early 2016 include Human Factors, Sepsis and Safer Surgery.